Fare Regulations

All Fees are applicable per passenger, per sector - for bookings via flynas.com and flynas call center

Item

	nem								
	1 FARE RULES - All flynas routes on A320 aircraft excluding Cairo								
			Economy			Premium Class	Codeshare		
			Light	Value	Plus		Economy	Business	
-	I.1 Refu	unds		Not Permitted		Not Permitted	Not Permitted		
-	I.2 Nam	ne Change	Not Permitted			Not Permitted	Not Permitted		
-	I.3 Date	e/Time Change	Changes made anytime up to 4 hours prior to scheduled departure - SAR 125 fee on domestic routes plus any fare difference. SAR 150 fee on international routes, plus any fare difference.	Changes made anytime up to 4 hours prior to scheduled departure - SAR 75 fee on domestic routes plus any fare difference. SAR 100 fee on international routes, plus any fare difference.	Permitted up to 4 hours before scheduled departure - fare difference only.	Permitted up to 4 hours before scheduled departure - fare difference only.	Changes and cancellation are not permitted on flynas.com. For all codeshare cl please call flynas call centre 920001234		
-	I.4 Booł	king Cancellation	Not Permitted	Not Permitted	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 100 fee on domestic routes, SAR 200 fee on international routes, balance in credit.	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 100 fee on domestic routes, SAR 200 fee on international routes, balance in credit.			
-	I.5 Grad	Grace period	Changes permitted within 2 hours from payment through our call center or agents only. No fees but any fare difference to be paid. If cancel year.			cancelled, balance to be held in credit for 1	No grace period for codeshare bookings		
					·				
			Economy Premium			m Class	Economy (Codeshare) Business (Codeshare)		
-	1.6 Date/Time Change		Changes made anytime up to 4 hours prior to scheduled departure - SAR 150 fee, plus any fare difference.			duled departure - fare difference only.			
-	I.7 Booł	king Cancellation	Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 250 fee. Fo tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector.		Cancelation made anytime up to 4 hours prior to scheduled departure - SAR 200 fee. For tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector.				
2 Infant / Child Fares									
		Economy				Code	Codeshare		
			Light	Plus	Premium	Premium Class	Economy	Business	
	Infant Fares								
	All D	Domestic Flights	SAR 60 per infant per sector. Includes 10Kg hold baggage allowance, but do not include cabin bagg SAR120 per infant per sector, plus applicable fees and taxes. Includes 10Kg hold baggage allowance, but does not in			aggage.	Fees vary, advised at time of booking		
2	Inbo 2.1 Egyp	ound flights from Amman and pt				t include cabin baggage.			
	All o	ther International Flights	SAR 120 per infant per sector. Includes 10Kg hold baggage allowance, but does not include cabin baggage.						

Child Fares



	Domestic Flights				Child			
Image: set of the se	2.2	-	Up to 25% discount on Adult fare		N/A	Fees vary, advised at time of booking		
	3	Economy						
2 Non-Negation Network Non-Nega		I	Light			Premium Class		
Normalization Normalinstant Normalization Normalization<	3.1	Domestic			All Do	omestic		
201 No. 2014 No. 2014 </td <td>3.1.1</td> <th>Cabin Baggage Allowance</th> <td colspan="5">Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you.</td> <td>eat in front of you.</td>	3.1.1	Cabin Baggage Allowance	Each guest may carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W, 23cm D and a maximum weight of 7kg plus a small laptop case or handbag which must fit under the seat in front of you.					eat in front of you.
	3.1.2	Hold Baggage Allowance	Not Permitted	H, 50cm W, 33cm D and a maximum weight H, 50cm W, 33cm D and a maxi		75cm H, 50cm W, 33cm D and a maximum	H, 50cm W, 33cm D and a maximum weight	75cm H, 50cm W, 33cm D and a maximur
No. 1. Support And Suppor	3.2	International - Group 1		International - Group 1 (Kuwait, Dubai, Amman, Sharm	Elsheikh, Is	⊤ stanbul,Trabzon, Beirut, Baku, Tbilisi, Batu	mi, Sarajevo, and Vienna)	
Ide Note that Note that is applied and the first of t	3.2.1	Cabin Baggage Allowance	Each guest may	carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W	, 23cm D an	d a maximum weight of 7kg plus a small lapto	p case or handbag which must fit under the s	eat in front of you.
Image: Source	3.2.2	Hold Baggage Allowance	Not Permitted	H, 50cm W, 33cm D and a maximum weight H, 50cm W, 33cm D and a maxi		75cm H, 50cm W, 33cm D and a maximum	H, 50cm W, 33cm D and a maximum weight	75cm H, 50cm W, 33cm D and a maximu
Instruction	3.3	International - Group 2		International - Group 2 (Ant	takya, Hyde	rabad, Lahor, Islamabad, and New Delhi)		
Als Alson Alson and Alson	3.3.1	Cabin Baggage Allowance	Each guest may	carry 1 piece of cabin baggage with maximum dimensions of 56cm H, 36cm W	, 23cm D an	d a maximum weight of 7kg plus a small lapto	p case or handbag which must fit under the s	eat in front of you.
Vertex Name Description Restance Restance <threstance< th=""> <threstance< th=""> <th< td=""><td>3.3.1</td><th>Hold Baggage Allowance</th><td>H, 50cm W, 33cm D and a maximum</td><td>H, 50cm W, 33cm D and a maximum weight 75cm H, 50cm W, 33cm D and</td><td>a maximum</td><td>75cm H, 50cm W, 33cm D and a maximum</td><td>H, 50cm W, 33cm D and a maximum weight</td><td>75cm H, 50cm W, 33cm D and a maximu</td></th<></threstance<></threstance<>	3.3.1	Hold Baggage Allowance	H, 50cm W, 33cm D and a maximum	H, 50cm W, 33cm D and a maximum weight 75cm H, 50cm W, 33cm D and	a maximum	75cm H, 50cm W, 33cm D and a maximum	H, 50cm W, 33cm D and a maximum weight	75cm H, 50cm W, 33cm D and a maximu
	3.4 International - Group 3			International - Group 3 (Cairo, Kano, Algeria, Khartoum, and Baghdad)				
19 Notice of the set of the se								
	3.4.1	Cabin Baggage Allowance					p case or handbag which must fit under the s	eat in front of you.
1 And and a second se	3.4.1	Hold Baggage Allowance	•			· · · · · · · · · · · · · · · · · · ·		
Intersection Note: Note: Note: Note: Note: Note: Note: Note: Intersection Intersection <th>3.4.1</th> <th>flights to Indian Sub-continent (Bangladesh, India, Nepal, Pakistan, and Sri Lanka) connecting with Etihad beyond</th> <th colspan="3"></th> <th>N</th> <th>/A</th>	3.4.1	flights to Indian Sub-continent (Bangladesh, India, Nepal, Pakistan, and Sri Lanka) connecting with Etihad beyond				N	/A	
Vertex Nov Operating to an used to the table and the table of table and tabl	3.4.1	Codeshare flights to/from	N/A			H, 50cm W, 33cm D and a maximum weight	75cm H, 50cm W, 33cm D and a maximur	
		Important Note					c airports or international airports are allow	
4.9 FabProvidences de lation4.19 RestaSame set de lation de lat	А	Evcess Baggage Charges		to carry 1 container of Zam Zam Water (maximum 5 litrers) howeve	er this will be	considered part of their baggage allowance.	Any excess weight will be charged.	
41 Reader Refer Instrume Refer Ref				Pre-paid Exces	s Baggage I	Fees are charged as follows		
41 Image: Space Spa				2 bags may be added to flight booking up to 4 hours before departu	ire:			
Image:	4.1.1	Domestic Flights	SAR 125 (max 25kg) SAR 90 (max 20kg)					
Image: Section Sectin Sectin Section Section Section Section Section Section Section		Dubai, Kuwait, Amman, Sharm el Sheikh, Istanbul, Beirut, Baghdad, trabzon,Tbilisi, Baku,	2 bags may be added to flight booking up to 4 hours before departure: SAR 420 (max 25kg) SAR 300 (max 25kg) SAR 300 (max 20kg)			N/A		
121 Reverse Fights SAR130 pro tog of up to 2010, SAR1 00 per kg for any bag above 20kg Interactional rights rights rights rights rights rights rights rinteractinal rights rights rinteractional rinteraction	4.1.2	Alexandria, Sohag, Luxor, Assiut, Cairo, Aswan, Adana, Antakya, Khartoum, Kano, Lahore, Hyderabad, and						
121 Reverse Fights SAR130 pro tog of up to 2010, SAR1 00 per kg for any bag above 20kg Interactional rights rights rights rights rights rights rights rinteractinal rights rights rinteractional rinteraction	4.2			Airport p	rice per ka	over permitted max ko		
Image: Bit Register Annual Register System SAR 425 per bag of up to 20kg. SAR 40 per kg for any bag above 20kg Image: Company System Image: Company System Image: Company System 422 Referencional Bights Unitarian SAR 405 per bag of up to 20kg. SAR 40 per kg for any bag above 20kg Image: Company System Image: Company System 423 Referencional Bights Unitarian SAR 405 per bag of up to 20kg. SAR 40 per kg for any bag above 20kg SAR 40 per kg over 20kg Image: Company System 424 Company System SAR 405 per bag of up to 20kg. SAR 40 per kg one kg for any bag above 20kg SAR 40 per kg over 20kg SAR 40 per kg over 20kg 51 Over size Saggape Particle Up to 10 hours before tavel, basine the fir coeff for 1 year SAR 40 per kg over 20kg SAR 40 per kg over 20kg 51 Over size Saggape Particle Up to 10 hours before tavel, basine the fir coeff for 1 year Particle Up to 10 hours before tavel, basine tavel 10 hours before tavel, bavel 10 hours before tavel, basine tavel 10 hours before		· ·	SAR150 per bag of up to 20kg, SAR 20 per					
karandia, Sohag, Lavor, Assiel, Calor, Sama Ralean, Sohag, Lavor, Assiel, Calor, Sama Roles and Parkaran, Shafaya, Kharbur, Kharb		Dubai, Kuwait, Amman, Sharm el Sheikh, Istanbul, Beirut, Baghdad, trabzon,Tbilisi, Baku,				N/A		
42.3 Prepaid Excess Baggage Cancellation Permitted up to 6 hours before travel. balance held in credit for 1 year NA 42.4 Over-sized Baggage Auguage Ary bag larger than 186CM in size (Height + Depth + Width) will be subject to a SAR 100 handling fee at the airport. NA 42.5 Ary bag larger than 186CM in size (Height + Depth + Width) will be subject to a SAR 100 handling fee at the airport. NA 42.6 Voer-sized Baggage Allowance) The top of hours before travel. balance held in credit for 1 year NA 42.7 Voer-sized Baggage Allowance) The top of hours before travel. balance held in credit for 1 year NA 42.8 Ary bag larger than 186CM in size (Height + Depth + Width) will be subject to a SAR 100 per 1 piece of up to 5 lifers or SAR 80 per 1 piece of max 10 lifers NA 5.7 Seat Selection The top of hours before scheduled dup of Allowance Premitud up to A hours before scheduled dup of Allowance Premitud up to A hours before scheduled dup of the scheduled dup of th	4.2.2	Alexandria, Sohag, Luxor, Assiut, Cairo, Aswan, Adana, Antakya, Khartoum, Kano, Lahore, Hyderabad, and	AR 425 per bag of up to 20kg, SAR 60 per kg for any bag above 20kg					
Value Cancellation N/A 2.4.2 Cancellation Any bag larger than 158CM in size (Height + Deth + Width) will be subject to a SAR 100 handing fee at the airport N/A 4.2.4 Voer-sized Baggae Any bag larger than 158CM in size (Height + Deth + Width) will be subject to a SAR 100 handing fee at the airport Image: SAR 40 per 1 piece of up to 5 liters or SAR 80 per 1 piece of max 10 liters 1 Ver-sized Baggae Image: SaR 40 per 1 piece of up to 5 liters or SAR 80 per 1 piece or up to 5 liters or SAR 80 per 1 piece or up to 5 liters or SAR 80 per 1 piece or up to 5 liters or SAR 80 per 1 piece or up to 5 liters or SAR 80 per 1 piece or up to 5 liter		Codeshare Routes	N/A				SAR 40 per kg over 20kg	SAR 40 per kg over 50kg
4.24 Over-sized Baggage Any bag larger than 158CM in size (Height + Depth + Width) will be subject to a SAR 100 handling fee at the airport. NA 2.2m Zam Water (not obagged) Allowance) Zam Zam Water (not obagged) Allowance) SAR 40 per 1 piece of up to 5 liters or SAR 80 per 1 piece of max 10 liters SAR 40 per 1 piece of up to 5 liters or SAR 80 per 1 piece of max 10 liters 3 Set Selection Frices are subject to change without any prior notice. Excess baggage is accepted subject to space/weight availability on your Hight. Acceptance is not quaranteed. 5 Set Selection Economy Codeshare 4.1ight Value Plus Economy 9 Economy Economy Economy 9 Fries Standard seat subject to availability Free Premitum Class Economy 9 Permited up to 4 hours before scheduled departure - Subject to availability Free Premitum seat subject to availability FREE NA 5.1 Advanced Seat Selection for Permited up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150) FREE NA	4.2.3	Prepaid Excess Baggage Cancellation	Permitted up to 6 hours before travel, balance held in credit for 1 year				/A	
 4.2.5 Included in Hold baggage In	4.2.4		Any bag larger than 158CM in size (Height + Depth + Width) will be subject to a SAR 100 handling fee at the airport					
Prices are subject to change without any prior notice. Excess baggage is accept/weight availability on your flight. Acceptance is not guaranteed. Seat Selection Image: Codeshare comparison of the compar	4.2.5	included in Hold baggage	SAR 40 per 1 piece of up to 5 liters or SAR 80 per 1 piece of max 10 liters					
5 Seat Selection 5 Seat Selection 6 Seat Selection 6 Image: Seat Selection 5.1 Advanced Seat Selection 5.1 Advanced Seat Selection for 5.2 6.1 Colors 5.1 Advanced Seat Selection for 5.2 Calco, Kano, Algeria, Khartoum, Free Standard seat subject to availability, all seats charged (up to SAR150)		Allowance)						
Light Value Plus Premium Class Economy Business 5.1 Advanced Seat Selection Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150) Free Standard seat subject to availability Free Premium seat subject to availability FREE N/A 5.2 Advanced Seat Selection for 5.2 Cairo,, Kano, Algeria, Khartoum, Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150) N/A	5							
Light Value Plus Economy Business 5.1 Advanced Seat Selection Permitted up to 4 hours before scheduled departure - Subject to availability, all seats subject to availability Free Premium seat subject to availability FREE N/A Advanced Seat Selection for 5.2 Cairo,, Kano, Algeria, Khartoum, Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150) Free Premium seat subject to availability FREE N/A						Premium Class		
5.1 Advanced Seat Selection departure - Subject to availability, all seats charged (up to SAR150) Free Standard seat subject to availability Free Premium seat subject to availability FREE Advanced Seat Selection for 5.2 Cairo,, Kano, Algeria, Khartoum, Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150) Image: N/A			Light	Value Plus			Economy	Business
Advanced Seat Selection for 5.2 Cairo,, Kano, Algeria, Khartoum, Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150)	5.1	Advanced Seat Selection	departure - Subject to availability, all seats	Free Standard seat subject to availability Free Premium seat subject to av	vailability	FREE		
	5.2		1, Permitted up to 4 hours before scheduled departure - Subject to availability, all seats charged (up to SAR150)			 N	/Α	

5.3 Advanced Seat Selection Changes Permitted up to 4 hours before travel, any difference in seat fees to be paid, any balance held in credit for 1 year 5.4 Advanced Seat Selection Cancellation Permitted up to 4 hours before travel, balance held in credit for 1 year

6 Airport Lounges

N/A

6.1	Lounge Access	Subject to availability. Fees vary.	FREE	N/A					
6.2	Lounge Access Cancellation	Permitted up to 12 hours before travel, balance held in cre	dit for 1 year.	N/A	N/A				
7	Pre-ordered Meals	red Meals							
7.1	Pre-ordered Meals	Subject to availability, fees vary. Must be purchased a minimum of 12 hour	s before scheduled departure	FREE					
7.2	Pre-ordered Meals Changes	Permitted up to 12 hours before travel, any additional fe	e to be paid		N/A				
7.3	Pre-ordered Meals Cancelation	Permitted up to 12 hours before travel, balance to be held in	N/A						
8	Additional Fees								
	Travel Agent Service Charge								
8.1	Domestic Flights	SAR 25 or equivalent per customer, per sector.							
0.1	International Flights	SAR 50 or equivalent per customer, per sector.							
		Travel Agent Service Charge will not be credited to customers in the event of cancellation. Please speak to your travel agent for further details.							
8.2	Call Centre Service Charge	SAR 50 or equivalent per booking for domestic flight							
		SAR 100 or equivalent per booking for international flight							
			Call Center Service Charge will not be credi	ted to customers in the event of cancellation.					
9	Corporate Fares	Foonemu	Ducaria		Feenemy (October)	Ducinese (Ostastasta)			
9.1	Name Change / Refund	Economy Not Allowed	Premium Class Not Allowed		Economy (Codeshare)	Business (Codeshare)			
9.2		Up to 4 hours before scheduled departure - SAR 50 plus any fare difference. Fees are applicable per passenger, per sector. Changes 2 days or more before scheduled departure -fare difference only. Changes within 2 days up to 4 hours prior to scheduled departure - SAR 100 + fare difference.	Up to 4 hours before scheduled departure - fare difference only.						
9.3				to 4 hours before scheduled departure - fee of SAR 150 per passenger per sector. Remaining amount will be reversed to Agency Account		N/A			
9.4	No show	Cancellation within four hours of travel is considered as a no show. No amount will be reversed Cancellation within four hours of travel is considered as a no show. No amount will be reversed							