

FARE RULEPlease also read out [Terms and Conditions of Carriage](#)

No	Description	Promotional Fare	Regular Fare	Flexible Fare
1	Fare Rule			
1.1	Name Change	Not Permitted	Not Permitted	Not Permitted
1.2	Route Change	Not Permitted	Not Permitted	Not Permitted
1.3	Flight Time Change Date Change	Permitted (minimum 24 hrs before flight departure) - change fee SR100 per pax per sector - pay fare difference, taxes, fees and charges if any - all changes made via Call Center or your Travel Agent - if the rebooked Fare is less than the original booking, the difference in Fare will not be refunded.	Permitted (minimum 24 hrs before flight departure) - change fee SR50 per pax per sector - pay fare difference, taxes, fees and charges if any - all changes made via Call Center or your Travel Agent - if the rebooked Fare is less than the original booking, the difference in Fare will not be refunded.	Permitted (minimum 24 hrs before flight departure) - change fee SR10 per pax per sector - pay fare difference, taxes, fees and charges if any - all changes made via Call Center or your Travel Agent - if the rebooked Fare is less than the original booking, the difference in Fare will not be refunded.
1.4	Booking Cancellation	Not Permitted	Permitted (minimum 24 hrs before flight departure) - cancellation fee of SR100 per pax per sector - balance less cancellation fee held in credit shell - credit shell valid for 12 months from date of cancellation - all cancellation and rebooking made via Call Center	Permitted (minimum 24 hrs before flight departure) - cancellation fee of SR100 per pax per sector - balance less cancellation fee held in credit shell - credit shell valid for for 12 months from date of cancellation - all cancellation and rebooking made via Call Center
1.5	Grace Period of 2 hours with conditions	Changes allowed within 2 hours from payment time - date & flight change, seat change is allowed without penalty and subject to availability - any service charge incurred to be paid by pax - pay fare difference if any - name change & cancellation not permitted - balance less applicable fees transfered to credit shell	Changes allowed within 2 hours from payment time - date & flight change, seat change is allowed without penalty and subject to availability - any service charge incurred to be paid by pax - pay fare difference if any - name change & cancellation not permitted - balance less applicable fees transfered to credit shell	Changes allowed within 2 hours from payment time - date & flight change, seat change is allowed without penalty and subject to availability - any service charge incurred to be paid by pax - pay fare difference if any - name change & cancellation not permitted - balance less applicable fees transfered to credit shell
1.6	Refunds	Not Permitted	Not Permitted	Not Permitted
2	Infant Fare - Domestic Flights - International Flights Government taxes and charges may apply	SR40 per infant per sector SR80 per infant per sector	SR40 per infant per sector SR80 per infant per sector	SR40 per infant per sector SR80 per infant per sector

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No	Description	Promotional Fare	Regular Fare	Flexible Fare
3	Baggage			
3.1	Cabin Baggage Allowance - Domestic & International Flights	7 kg maximum dimension 56cm H x 36cm W x 23cm D	7 kg maximum dimension 56cm H x 36cm W x 23cm D	7 kg maximum dimension 56cm H x 36cm W x 23cm D
3.2	Hold Baggage Allowance - Domestic Flights - International Flights	20 kg 30 kg the size of each piece not to exceed 158cm H+W+D	20 kg 30 kg the size of each piece not to exceed 158cm H+W+D	20 kg 30 kg the size of each piece not to exceed 158cm H+W+D
3.3	India routes Hold Baggage Restrictions <i>Excess Baggage cannot be carried. Please contact our Cargo Service for Excess Baggage arrangements</i>	30 kg only	30 kg only	30 kg only
3.4	Excess Baggage Rate - Domestic Flights per kg - International Flights per kg Carriage is subject to space availability	SR15 SR25	SR15 SR25	SR15 SR25
3.5	Book & Pay Online Excess Baggage Rate - Domestic Flights per bag - International Flights per bag <i>seasonal and route embargo may apply</i>	SR100 per bag for 10kg SR200 per bag for 10kg	SR100 per bag for 10kg SR200 per bag for 10kg	SR100 per bag for 10kg SR200 per bag for 10kg
3.6	Online Excess Baggage Change	Not permitted after Grace Period elapses	Permitted (minimum 24 hrs before flight departure) - change fee of SR10 to transfer to new booking - all changes made via Call Center	Permitted (minimum 24 hrs before flight departure) - change fee of SR10 to transfer to new booking - all changes made via Call Center
3.7	Online Excess Baggage Cancellation	Not permitted	Permitted (minimum 24 hrs before flight departure) - cancellation fee of SR10 per cancellation - balance less cancellation fee held in credit shell - credit shell valid for for 12 months from date of cancellation - all cancellation made via Call Center - all rebooking made via Call Center	Permitted (minimum 24 hrs before flight departure) - cancellation fee of SR10 per cancellation - balance less cancellation fee held in credit shell - credit shell valid for for 12 months from date of cancellation - all cancellation made via Call Center - all rebooking made via Call Center
3.8	Maximum weight of each piece of hold baggage should not exceed <i>baggage charges apply if allowance is exceeded</i>	32 kg	32 kg	32 kg

No	Description	Promotional Fare	Regular Fare	Flexible Fare
4	Additional Fees and Charges			
4.1	Travel Agent Service Charge - for Domestic flights - for International flights	- SR25 or equivalent per sector per customer - SR50 or equivalent per sector per customer - Travel Agent service charge will not be credited back to customer by nasair in case of cancellation. Please speak to your local travel agent for further details	- SR25 or equivalent per sector per customer - SR50 or equivalent per sector per customer - Travel Agent service charge will not be credited back to customer by nasair in case of cancellation. Please speak to your local travel agent for further details	- SR25 or equivalent per sector per customer - SR50 or equivalent per sector per customer - Travel Agent service charge will not be credited back to customer by nasair in case of cancellation. Please speak to your local travel agent for further details
4.2	Call Center Service Charge <i>(for all Domestic & International flights)</i>	- SR20 or equivalent per booking - Call Center service charge will not be credited back to customer by nasair in case of cancellation.	- SR20 or equivalent per booking - Call Center service charge will not be credited back to customer by nasair in case of cancellation.	- SR20 or equivalent per booking - Call Center service charge will not be credited back to customer by nasair in case of cancellation.
5	Book & Pay Online Seat Selection <i>Charges range from SR20 to SR50</i>	Yes	Yes	Yes
5.1	Seat change	Not permitted after Grace Period elapses	Permitted (minimum 24 hrs before flight departure) - change fee of SR10 per changed seat - all changes made via Call Center and subject to availability	Permitted (minimum 24 hrs before flight departure) - change fee of SR10 per changed seat - all changes made via Call Center and subject to availability
5.2	Seat Cancellation/credit shell	Not permitted	Permitted (minimum 24 hrs before flight departure) - cancellation fee of SR10 per cancelled seat - balance less cancellation fee held in credit shell - credit shell valid for for 12 months from date of cancellation - all cancellation made via Call Center - all rebooking made via Call Center and subject to availability	Permitted (minimum 24 hrs before flight departure) - cancellation fee of SR10 per cancelled seat - balance less cancellation fee held in credit shell - credit shell valid for for 12 months from date of cancellation - all cancellation made via Call Center - all rebooking made via Call Center and subject to availability

nasair REGULATIONS

6 Connecting Flights

Please also read Article 12 of our Terms and Conditions of Carriage

6.1 Domestic to Domestic Connections (Saudi Arabia)

The minimum connecting time between flights is two(2) hours.

At point of origin check-in, Customer bags are tagged to the final destination and the boarding pass for the second sector is given at check-in or at the arrival gate.

Staff at the arrival gate will guide Customers to the connecting flight.

6.2 Domestic (Saudi Arabia) to International Connections

The minimum connecting time between flights is three(3) hours.

Staff at the arrival gate will guide Customers to the International check-in counter to collect the connecting flight boarding pass and complete International departure formalities (immigration, security) prior to proceeding to the connecting flight. As Customer bags are tagged to the final destination, transit Customers do not require to collect and recheck-in their bags.

6.3 International to Domestic (Saudi Arabia) Connections

The minimum connecting time between flights is three(3) hours.

The Customer must collect their bags at the first port of entry into Saudi Arabia and clear immigration and customs. Staff at the arrival gate will assist with information and guide th Customer to the Domestic check-in counter to check-in their bags and to collect the connecting flight boarding pass before passing through the Domestic departure security point.

6.4 International to International Connections

The minimum connecting time between flights is three(3) hours.

Staff at the arrival gate will hand over the connecting flight boarding pass and guide the Customer to the International departure gate. As Customer bags are tagged to the final destination, transit Customers do not require to collect and recheck-in their bags.

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7.1 The carriage of baggage in excess of your baggage allowance is subject to space being available. In order to better manage the aircraft capacity and your Excess Baggage needs, we strongly urge all travelers to plan ahead by using the Excess Baggage Cargo Services. Excess Baggage Cargo services can help you save up to 70% on the cost of transporting your excess baggage. Arrangement to transport your excess and unaccompanied baggage must be made before your departure.

7.2 For more information or advice including rates and locations, simply contact Al Tayyar Cargo, our Preferred Cargo Services Provider.

<p>Riyadh Tel : 01- 464 3334 - ext. 5004, 5005, 5006, 5013, 5022 Cell: 050 8157401 / 059 3060 543 Takhassusi Street - Olaya, Riyadh (Close to Hyper Panda)</p>	<p>Jeddah Tel : 02- 648 9111 (GL) Cell: 059-3060 578 / 059- 3060 590 Baghdadiya, Madinah Road, Rawda, Sari Street, Off King Khalid Road (Opposite Tritdent Hotel, Jeddah)</p>	<p>Madinah Tel: 054 – 2208 173 Abu Baker Al –Siddique Street Madinah</p>
<p>Tabuk Tel : 966 – 4 4412333 / 42 86345 / 42 38002 Fax : 966 4 4230140 Mohammed Bin Abdul Wahab Street, Shop No. 36, Near Astra Supermarket, Beside Enjaz Bank, Al – Manshia District, Tabuk</p>	<p>Qassim Tel: 966 6- 3249255 Fax : 966 6 326 0395 Buriyaidah, Al Qassim.</p>	<p>Jizan Tel : 07 -317 6885 / 317 6887 Fax : 07- 317 6887 Al- Shams Commercial Center (near Atheel Hotel), Jazan</p>

7.3 Door to Door Service - Applicable to main cities in India where shipment will be delivered direct to your door/ address. This covers taking your shipment from the doorstep of the originating address, transporting it to the destination country, clearing it through Customs and delivering your shipment to the door at the destination address.

7.4 Door to Airport Warehouse - Applicable to other destinations where you need to collect your shipments on arrival at the destination airport warehouse. Customs regulations require that all personal effects have to be cleared with the recipient present. In addition, the recipient will have to settle any handling charges and Customs Duty, where applicable.

7.5 Procedures

7.5.1 Pack your items carefully, record in a packing list and put appropriate markings or labeling on your luggage or carton box. Al Tayyar Cargo can also supply you with export robust cartons and packing cases in many shapes and sizes at additional charges.

7.5.2 Fill-up a Declaration form which you should state who the shipper and the recipient is with full contact details i.e telephone, address, zip code, etc.

7.5.3 Produce a copy of Iqama or Passport and a detailed packing list.

7.5.4 Please note on the following prohibited/ restricted items that will not be accepted on flights as cargo.

- Dangerous goods, hazardous, explosive, radio active, flammable liquids or combustible materials
- Valuable items
- Electricals items
- Perishable items
- Restricted to only one item each for toiletries, perfume, body spray, creams and such

This is only a guide; other items may be prohibited or restricted as listed in our Terms and Conditions of Carriage. Before sending your excess and unaccompanied baggage abroad, check with the destination country to find out its particular customs requirements.

7.5.5 Once the cargo is accepted, an Air Waybill will be issued as proof of document, which you will carry with you.

7.5.6 All payments (by cash, Visa and Master cards only) to be made at the time of collection of Air Waybill.

7.5.7 The shipments will be delivered to the destination approximately within 10 to 15 days.