

All Fees are applicable per passenger, per sector - for bookings via flynas.com and flynas call center

Item	Description	ECONOMY	FLEX	BUSINESS	ECONOMY (CODESHARE)	BUSINESS (CODESHARE)
1	FARE RULES - All flynas routes on A320 aircraft excluding Cairo					
1.1	Refunds	Not Permitted			Not Permitted	
1.2	Name Change	Not Permitted			Not Permitted	
1.3	Flight Date/Time Change	Changes made more than 2 days before scheduled departure - SAR 120 fee on domestic routes, SAR 150 fee on international routes, plus any fare difference. Within 2 days up to 4 hours prior to scheduled departure - SAR 150 fee on domestic routes, SAR 180 fee on international routes, plus any fare difference.	Changes made more than 2 days before scheduled departure - fare difference only. Within 2 days up to 4 hours prior to scheduled departure - SAR 100 fee + fare difference.	Permitted up to 4 hours before scheduled departure - fare difference only.	Changes and cancellation are not permitted on flynas.com. For all codeshare changes, please call flynas call centre 920001234	Changes and cancellation are not permitted on flynas.com. For all codeshare changes, please call flynas call centre 920001234
1.4	Booking Cancellation	Cancellation made more than 2 days before scheduled departure - 75% of base fare fee on domestic and International routes, balance in credit. Within 2 days up to 4 hours prior to scheduled departure - 90% of base fare fee on domestic and International routes, balance in credit.	Cancellation made more than 2 days before scheduled departure - fee of 25% of base fare, balance in credit. Within 2 days up to 4 hours prior to scheduled departure - fee of 50% of base fare, balance in credit.	Up to 4 hours before scheduled departure - 10% of base fare, balance in credit.	Changes and cancellation are not permitted on flynas.com. For all codeshare changes, please call flynas call centre 920001234	
1.5	Grace Period	Changes permitted within 2 hours from payment. No fees but any fare difference to be paid. If cancelled, balance to be held in credit for 1 year.			No grace period for codeshare bookings	

FARE RULES - flights to/from CAIRO. All fare rules as above with exception of below

1.6	Flight Date/Time Change	Changes made more than 2 days before scheduled departure - SAR 150 fee, plus any fare difference. Within 2 days up to 4 hours prior to scheduled departure - SAR 180 fee, plus any fare difference.	Changes made more than 2 days before scheduled departure - fare difference only. Within 2 days up to 4 hours prior to scheduled departure - SAR 100 fee + fare difference.	Permitted up to 4 hours before scheduled departure - fare difference only.	N/A	
1.7	Booking Cancellation (Cairo)	Cancellation made more than 2 days before scheduled departure - SAR 200 fee. Within 2 days up to 4 hours prior to scheduled departure - SAR 300 fee. For tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector.	Cancellation made more than 2 days before scheduled departure - fee of 25% of base fare. Within 2 days up to 4 hours prior to scheduled departure - fee of 50% of base fare. For tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector.	Permitted up to 4 hours before scheduled departure - SAR 150 fee. For tickets sold and paid for IN Egypt, the balance can be refunded or held in credit for 1 year. For tickets sold and paid for OUTSIDE of Egypt, no refund is possible and the balance is held in credit for 1 year. Fees are applicable per passenger, per sector.	N/A	

2 INFANT / CHILD FARES

INFANT FARES						
2.1	All Domestic Flights	SAR50 per infant per sector. Infant fares do not include cabin or hold baggage.				Fees vary, advised at time of booking
	All International Flights (excluding inbound flights from Amman and Egypt)	SARI00 per infant per sector. Infant fares do not include cabin or hold baggage.				
	Inbound flights from Amman and Egypt	SARI00 per infant per sector, plus applicable fees and taxes. Infant fares do not include cabin or hold baggage.				
CHILD FARES						
2.2	Domestic Flights	Up to 25% discount on Adult fare		N/A		Fees vary, advised at time of booking
	International Flights					

3 BAGGAGE ALLOWANCES

3.1	Cabin Baggage Allowance	1 piece of maximum 7kg in weight, maximum 115CM Height + Depth + Width (H+D+W) in size plus a small handbag OR laptop case			1 piece of maximum 7kg in weight, maximum 115CM (H+D+W) in size plus a small handbag OR laptop case	
3.2	Hold Baggage Allowance - all routes - except flynas operated flights to/from Cairo and codeshare flights to/from Pakistan	1 piece of maximum 20kg in weight, maximum 158CM in size (H+D+W)	1 piece of maximum 20kg in weight, maximum 158CM in size (H+D+W)	2 pieces of maximum 25kg in weight (50kg total), maximum 158CM in size (H+D+W) each	1 piece of maximum 20kg in weight, maximum 158CM in size (H+D+W)	2 pieces of maximum 25kg in weight (50kg total), maximum 158CM in size (H+D+W) each
3.3	Hold Baggage Allowance - flynas operated flights to/from Cairo	1 piece of maximum 30kg in weight, maximum 158CM in size (H+D+W)	1 piece of maximum 30kg in weight, maximum 158CM in size (H+D+W)	2 pieces of maximum 25kg in weight (50kg total), maximum 158CM in size (H+D+W) each	N/A	
3.4	Hold Baggage Allowance - Codeshare flights to/from Pakistan	N/A			1 piece of maximum 30kg in weight, maximum 158CM in size (H+D+W)	2 pieces of maximum 25kg in weight (50kg total), maximum 158CM in size (H+D+W) each

Please note that international safety standards restrict flynas from accepting any single item of Hold Baggage over 32kg in weight.

ONLY passengers travelling from Jeddah, Taif or Madinah may carry 1 container of Zam Zam Water (maximum 5 litres) on top of the standard baggage allowance for no extra charge. Passengers traveling from all other domestic airports or international airports are allowed to carry 1 container of Zam Zam Water (maximum 5 litres) however this will be considered part of their baggage allowance. Any excess weight will be charged.

4 EXCESS BAGGAGE CHARGES

PRE PAID

4.1	Domestic Flights	1 bag may be added to flight booking up to 4 hours before departure: - SAR80 (max 20kg) - SAR60 (max 15kg) - SAR40 (max 10kg)				
4.2	Int'l Flights to/from: Dubai, Abu Dhabi, Kuwait, Amman, Sharm el Sheikh, Istanbul, Bahrain	1 bag may be added to flight booking up to 4 hours before departure: - SAR160 (max 20kg) - SAR120 (max 15kg) - SAR80 (max 10kg)				N/A
	Int'l Flights to/from: Alexandria, Sohag, Luxor, Assiut, Cairo, Aswan, Adana, Antakya, Khartoum	1 bag may be added to flight booking up to 4 hours before departure: - SAR280 (max 20kg) - SAR210 (max 15kg) - SAR140 (max 10kg)				

AIRPORT

4.3	Domestic Flights	SARI50 per bag of up to 20kg, SAR 20 per kg for any bag above 20kg				
4.4	Int'l Flights to/from: Dubai, Abu Dhabi, Kuwait, Amman, Sharm el Sheikh, Istanbul, Bahrain	SAR 225 per bag of up to 20kg, SAR 40 per kg for any bag above 20kg				N/A
	Int'l Flights to/from: Alexandria, Sohag, Luxor, Assiut, Cairo, Aswan, Adana, Antakya, Khartoum	SAR 425 per bag of up to 20kg, SAR 60 per kg for any bag above 20kg				
	Codeshare routes	N/A				
4.5	Prepaid Excess Baggage Cancellation	Permitted up to 6 hours before travel, balance held in credit for 1 year				N/A
4.6	Over-sized Baggage	Any bag larger than 158CM in size (Height + Depth + Width) will be subject to a SAR 100 handling fee at the airport				N/A
4.7	Zam Zam Water (not charged if included in Hold baggage Allowance)	SAR 40 per 1 piece of up to 5 litres or SAR 80 per 1 piece of max 10 litres				

EXCESS BAGGAGE IS ACCEPTED SUBJECT TO SPACE/WEIGHT AVAILABILITY ON YOUR FLIGHT, ACCEPTANCE IS NOT GUARANTEED

5 SEAT SELECTION

5.1	Advanced Seat Selection	Subject to availability, all seats charged (up to SARI00)			Free	
5.2	Advanced Seat Selection Changes	Permitted up to 6 hours before travel, any difference in seat fees to be paid, any balance held in credit for 1 year			N/A	N/A
5.3	Advanced Seat Selection Cancellation	Permitted up to 6 hours before travel, balance held in credit for 1 year				

6 AIRPORT LOUNGES

6.1	Airport Lounges	Subject to availability, fees vary			Free	
6.2	Airport Lounge Cancellation	Permitted up to 12 hours before travel, balance held in credit for 1 year			N/A	N/A

7 PREPAID ONBOARD SNACKS

7.1	Prepaid Onboard Meals	Subject to availability, fees vary. Must be purchased a minimum of 24 hours before scheduled departure			Free	
7.2	Pre-paid Onboard Meal Changes	Permitted up to 24 hours before travel, any additional fee to be paid			N/A	N/A
7.3	Prepaid Onboard Meals Cancellation	Permitted up to 24 hours before travel, balance to be held in credit for 1 year				

8 ADDITIONAL FEES

8.1	TRAVEL AGENT SERVICE CHARGE					
	Domestic Flights	SAR25 or equivalent per Customer, per sector				N/A
	International Flights	SAR50 or equivalent per Customer, per sector				
Travel Agent Service Charge will not be credited to Customers in the event of cancellation. Please speak to your Travel Agent for further details.						
8.2	Call Centre Service Charge	SAR30 or equivalent per Booking				
Call Centre Service Charge will not be credited to Customers in the event of cancellation.						

9 CORPORATE FARES

9.1	Name Change/Refund	Not allowed			Not allowed	
9.2	Flight Date/Time Change	Up to 4 hours before scheduled departure - SAR 50 plus any fare difference. Fees are applicable per passenger, per sector.	Changes 2 days or more before scheduled departure -fare difference only. Changes within 2 days up to 4 hours prior to scheduled departure - SAR 100 + fare difference.	Up to 4 hours before scheduled departure - fare difference only.	N/A	
9.3	Booking Cancellation/Reverse amount to agency account	Up to 4 hours before travel, fee of SAR 100 per passenger per sector. Remaining amount will be reversed to Agency Account	Cancellation 2 days or more before scheduled departure - fee of 25% of base fare, balance in credit. Within 2 days up to 4 hours prior to scheduled departure - fee of 50% of base fare, balance in credit.	Up to 4 hours before scheduled departure - fee of SAR 150 per passenger per sector. Remaining amount will be reversed to Agency Account	N/A	
9.4	No show	Cancellation within four hours of travel is considered as a no show. No amount will be reversed				