

Item	Description	ECONOMY	BUSINESS	GROUPS	ECONOMY (CODESHARE)	BUSINESS (CODESHARE)			
1	1 FARE RULES - ALL routes on A320 aircraft excluding Cairo								
1.1	Refunds	Not Permitted	Not Permitted	Not Permitted	Not Permitted	Not Permitted			
1.2	Name Change	Not Permitted		Full names to be received at least 48 hours before travel, name changes up to 48 hours before departure no charge. Late names/name changes between 24-48 hours before departure charged at SAR100 per Customer, per sector. No name changes within 24 hours. Max 10% of names may be changed	Not Permitted				
1.3	Flight Date/Time Change	Permitted up to 12 hours before travel, SAR150 fee plus fare difference	Permitted up to 3 hours before travel, fare difference only	Permitted up to 15 days before travel, change fee of SAR50 per Customer, per sector plus any fare difference	Permitted up to 6 hours before traval, SAR100 fee of SAR100, plus any fare difference	Permitted up to 6 hours before travel, SAR350 fee, plus any fare difference			
1.4	Booking Cancellation	Permitted up to 12 hours before travel, SAR150 fee, balance held in credit for 1 year	Permitted up to 3 hours before travel, SAR150 fee, balance held in credit for 1 year	If cancelled at least 15 days in advance of departure fee of 25% if , balance held in credit for 1 year. No cancellation permitted within 15 days of departure	Permitted up to 6 hours before departure, cancellation fee of SAR200 per Customer, balance held in credit for 1 year				
1.5	Grace Period	Changes permitted within 2 hours from payment. No fees but any fare difference to be paid. If cancelled, balance to be held in credit for 1 year		N/A		from payment. No fees but any fare alance to be held in credit for 1 year			
FAR	E RULES - flights to/from CA	IRO. All fare rules as above with	exception of below						
1.6	Flight Date/Time Change	Permitted up to 12 hours before travel, SAR100 fee plus fare difference	Permitted up to 3 hours before travel, fare differ- ence only	Permitted up to 15 days before travel, change fee of SAR50 per Customer, per sector plus any fare difference	N/A	N/A			
1.7	Booking Cancellation (Cairo)	Permitted up to 12 hours before travel, SAR150 fee, balance refunded or held in credit for 1 year	Permitted up to 3 hours before travel, SAR150 fee, balance refunded or held in credit for 1 year	If cancelled at least 15 days in advance of departure fee of 25%, balance refunded or held in credit for 1 year. No cancellation permitted within 15 days of departure	N/A	N/A			



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2	CHILD/INFANT FARES						
2.1	Infant Fare						
	Domestic Flights		SAR40 per infant	Fees vary, as advised at time of booking			
	International Flights	SAR80 per infant					
	Child Fares				Fees vary, as advised at time of booking		
2.2	Domestic Flights	Up to 50% discount on Adult fare	N1/A	N/A			
	International Flights	Up to 25% discount on Adult fare	N/A				
3	BAGGAGE ALLOWANCES						
3.1	Cabin Baggage Allow- ance -	1 piece of maximum 7kg in weight, maximum 115CM (Height + Depth + Width) in size plus a small handbag OR laptop case			1 piece of maximum 7kg in weight, maximum 115CM (Height + Depth + Width) in size	2 pieces of combined weight of 12kg, max size of 115CM each (Height + Depth + Width)	
3.2	Hold Baggage Allowance - all routes except Cairo	1 piece of maximum 20kg in weight, maximum 158CM in size (Height + Depth + Width	2 pieces of maximum 25kg in weight, maximum 158CM in size (Height + Depth + Width) each	1 piece of maximum 20kg in weight, maximum 158CM in size (Height + Depth + Width)	maximum 30kg in weight, maxi- mum 207CM in size (Height + Depth + Width) each	maximum 40kg in weight, maxi- mum 207CM in size (Height + Depth + Width) each	
3.3	Hold Baggage Allowance - Cairo	2 piece of maximum 23kg in weight, maximum 158CM in size (Height + Depth + Width)	2 pieces of maximum 32kg in weight, maximum 158CM in size (Height + Depth + Width) each	2 piece of maximum 23kg in weight, maximum 158CM in size (Height + Depth + Width)	N/A	N/A	
		Customers travelling from Jed	dah, Taif or Madinah may also c	arry 1 piece of max 5kg of Zam 2	Zam Water for no additional charge		
4	EXCESS BAGGAGE CHARG	ES					
Pre-Pa	id tariff						
4.1	Domestic Flights	1 bag may be added to flight booking up to 12 hours before departure for SAR75 (20kg max)					
	Int'l Flights to/from: Dubai, Kuwait, Amman, Sharm el Sheikh, Istanbul	1 bag may be added to f	light booking up to 12 hours bef (20kg max)	N/A			
4.2	Int'l Flights to/from: Alexandria, Sohag, As- siut, Luxor, Adana, Hatay, Khartoum & Cairo	1 bag may be added to fl	ight booking up to 12 hours bef (20kg max)				



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Airpor	t Tariff							
4.3	Domestic Flights	SAR150 per bag of up to 20kg, SAR20 per kg for any bag above 20kg						
	Int'l Flights to/from: Dubai, Kuwait, Beirut, Amman, Sharm el Sheikh, Istanbul	SAR225 per bag of	up to 20kg, SAR40 per kg fo	N/A				
4.4	Int'l Flights to/from: Alexandria, Sohag, As- siut, Luxor, Adana, Hatay, Khartoum & Cairo	SAR425 per bag of	up to 20kg, SAR60 per kg fo					
	Other Int'l Routes	N/A			SAR35 per kg over 30kg	SAR35 per kg over 40kg		
4.5	Prepaid Excess Baggage Cancellation	Permitted up to 12 hours before travel, balance held in credit for 1 year			N/A			
4.6	Over-sized Baggage	Any bag larger than 158CM in size (Height + Depth + Width) will be subject to a SAR100 handling fee at the airport			N/A			
4.7	Zam Zam Water (ex Jed- dah, Madinah or Taif) not charged if included in Hold Baggage Allowance	SAR40 per 1 piece of up to 5 litres or SAR80 per 1 piece of max 10 litres						
	EXCESS BAGGAGE is ACCEPTED SUBJECT TO SPACE/WEIGHT AVAILABILITY ON YOUR FLIGHT, ACCEPTANCE IS NOT GUARANTEED							
5	SEAT SELECTION							
5.1	Advanced Seat Selection	Subject to availability, some seats charged (up to SAR75)	Free	Subject to availability, some seats charged (up to SAR50)	N/A			
5.2	Advanced Seat Selection Changes	Permitted up to 12 hours before travel, any difference in seat fees to be paid, any balance held in credit for 1 year	N/A	Permitted up to 12 hours before departure, any dif- ference in seat fees to be paid, any balance held in credit for 1 year				
5.3	Advanced Seat Selection Cancellation	Permitted up to 12 hours before travel, balance held in credit for 1 year		Permitted up to 12 hours before travel, balance held in credit for 1 year				
6	AIRPORT LOUNGES							
6.1	Airport Lounges	Subject to availability, fees vary	Free	Subject to availability, fees vary	N/A			
6.2	Airport Lounge Cancella- tion	Permitted up to 12 hours before travel, balance held in credit for 1 year	N/A	Permitted up to 12 hours before travel, balance held in credit for 1 year				



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7	PREPAID ONBOARD SNAC	EPAID ONBOARD SNACKS							
7.1	Prepaid Onboard Meals	Subject to availability, fees vary	Free	Subject to availability, fees vary					
7.2	Pre-paid Onboard Meal Changes	Permitted up to 24 hours before travel, any additional fee to be paid	Permitted up to 24 hours before travel, any additional fee to be paid Permitted up to 24 hours before travel, balance to be held in credit for 1 year	N	N/A				
7.3	Prepaid Onboard Meals Cancellation	Permitted up to 24 hours before travel, balance to be held in credit for 1 year		before travel, balance to be					
8	ADDITIONAL FEES								
	Travel Agent Service Charge								
8.1	Domestic Flights	SAR25 or equivalent per Customer, per sector			N/A				
	International Flights	SAR50 or equivalent per Customer, per sector							
	Travel Agent Service Charge will not be credited to Customers in the event of cancellation. Please speak to your Travel Agent for further details.								
8.2	Call Centre Service Charge SAR25 or equivalent per Booking			N/A	SAR25 or equivalent per Booking				
Call Centre Service Charge will not be credited to Customers in the event of cancellation.									